



For your convenience, here are **24-Hour Telephone Banking** menu options:

For **checking or savings account** information, press **1**

For **checking account** information, press **1**

For the **last ten checks and debits**, press **1**

For the **last ten deposits and credits**, press **2**

Note: "Pending" transactions, such as same day debit card purchases, will not be disclosed through the telephone banking options. Only posted transactions are disclosed.

To **verify that a single check or dollar amount has paid**, press **3**

For an **inquiry on a specific check**, press **1**

For an **inquiry on a specific dollar amount**, press **2**

To **repeat balance information**, press **4**

For **interest information**, press **5**

To **place a stop payment** on your account, press **6**

For **savings account information**, press **2**

For the **last ten withdrawals and debits**, press **1**

For the **last ten deposits and credits**, press **2**

To **repeat balance information**, press **3**

For **interest information**, press **4**

If you have any questions or need assistance, please contact our **customer service number at (717) 492-2222, option 3**. Thank you for choosing Union Community Bank.

Dear Valued Customer:

To provide outstanding service focused on you, we are updating our Union Community Bank **24-Hour Telephone Banking** system. The new system will offer the same convenient access you're familiar with, along with improved features. The number to call remains the same: **(717) 492-2222**.

Beginning February 8, 2017, when the system is implemented, you will need to enter some identifying information the first time you access each of your Union Community Bank accounts:

- To prepare for this initial call, we recommend you have your account numbers conveniently available.
- When you first log into **24-Hour Telephone Banking**, you will be asked to enter your account number.
- Next, you will be asked to enter the last four digits of your social security number.
- You will then be prompted to enter a Personal Identification Number (PIN). This PIN will become your 24-Hour Telephone Banking access code, so please be sure to choose a number you will remember. (You may choose the same PIN you presently use.)
- If you have more than one Union Community Bank account, the first time you access each account by phone, you will need to follow the steps above. You may use the same PIN for each account.

